

Quality Policy

We, **Team Safety Consultants LLC**, are committed to providing reliable and impartial inspection, testing, person certification and training services for all types of lifting equipments, lifting accessories, pressure equipments, NDT, personal protective equipment, storage tanks, earth-moving equipments, and fairground and amusement equipments. We adhere to national and international standards with the objective of achieving total customer satisfaction and protecting workers against work-related accidents.

To ensure customer satisfaction and meet statutory and regulatory requirements, **Team Safety Consultants LLC** is committed to delivering the highest standards of service. We are dedicated to continually improving our quality system and implementing a management system that meets the requirements of ISO/IEC 17020:2012 and ISO/IEC 17024:2012 standards, in line with the latest technological advancements.

Hence, **Team Safety Consultants LLC** is committed to:

- Ensuring impartiality in all inspection and certification activities, maintaining integrity and objectivity in our operations.
- Deliver high-quality services that meet the needs and expectations of our clients while complying with relevant international/national standards and local regulations.
- Maintain a highly competent workforce through regular training and development, ensuring our personnel possess the necessary skills and knowledge.
- Client satisfaction by actively listening to their needs and delivering services that exceed their expectations.
- The continuous improvement of our processes and services through regular evaluations, audits and stakeholder feedbacks.
- Open and transparent communication with all stakeholders, ensuring they are informed and engaged in our management system processes.
- Identify and manage risks associated with our operations to enhance the reliability of our services and protect our stakeholders' interests.

Team Safety Consultants LLC ensures that the quality policy and set objectives are understood by everyone in the organization for demonstrating the commitment towards quality and business excellence.

Saleh Abdullah M. Al Nuseirat
Chairman

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